

**REPORT TO: COMMUNITIES COMMITTEE ON 16 FEBRUARY 2010**

**SUBJECT: HOUSING SERVICE IMPROVEMENT PLAN 2009/10 -  
QUARTER 3 PROGRESS**

**BY: DIRECTOR OF COMMUNITY SERVICES**

**1. REASON FOR REPORT**

- 1.1 This report presents a progress report on the achievement of priorities identified in the Community Services Improvement Plan as it relates to the Council's Housing Service.
- 1.2 This report is submitted to Committee in terms of the Council's Administrative Scheme relating to the Council's housing functions.

**2. RECOMMENDATION**

- 2.1 **It is recommended that the Communities Committee considers this report.**

**3. BACKGROUND**

- 3.1 The Service Improvement Plan relating to the Housing Service is part of the Community Services Department's Improvement Plan. Housing matters now report to the Communities Committee.
- 3.2 At its meeting on 24 March 2009, the Communities Committee agreed the Service Improvement priorities for the Housing Service (paragraph 16 of the Minute refers).

**4. PROGRESS ACHIEVED IN QUARTER 3, 2009/10**

- 4.1 **APPENDIX I** details progress achieved to the end of December 2009. A number of reports were presented to the Communities Committee in December 2009 relating to the development of the Interim Local Housing Strategy, the draft Homelessness Strategy and the Scheme of Assistance for private sector housing.
- 4.2 Actions to complete the Interim Local Housing Strategy and Homelessness Strategy will be carried out in Quarter 4. The final strategies will be presented to the Communities Committee in April 2010.

**5. SUMMARY OF IMPLICATIONS**

- (a) **Single Outcome Agreement/Service Improvement Plan**

This report reflects the priorities identified in the Single Outcome Agreement, the Moray Community Plan, the Local Housing Strategy and the Service Improvement Plan.

**(b) Policy and Legal**

There are no policy or legal implications arising from this report.

**(c) Resources (Financial, Risks, Staffing and Property)**

There are currently no financial issues arising from the proposed Improvement Plan for 2009/10.

**(d) Consultations**

Consultation on this report has been carried out with the Director of Community Services and senior managers within the Housing Service.

**6. CONCLUSION**

**6.1 This report presents progress in Quarter 3 on the priority actions within the Housing Service Improvement Plan.**

Author of Report:	Jill Stewart, Chief Housing Officer
Background Papers:	Held by CHO
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